



Delano Municipal Utilities
 11 Bridge Avenue West
 P.O. Box 65
 Delano, MN 55328-0065
 TELEPHONE: 763-972-0557 FAX: 763-972-0587

DELANO MN 55328-8834



PLEASE DETACH & RETURN WITH YOUR PAYMENT MADE PAYABLE TO DELANO MUNICIPAL UTILITIES

DELANO MUNICIPAL UTILITY BILL 763-972-0557

BILLING INCLUDES ALL CHARGES AND PAYMENTS ENDING September 30, 2010

METER READINGS

	Present	Previous	Amt. Used	Amount
Basic Charge: Electric				\$5.71
Residential .10731	74500	73590	910	\$97.65
Power Cost Adj.-0.01142	74500	73590	910	(\$10.39)
Conservation Improvement Program				\$2.79
Sales Tax				\$6.58
ELECTRIC SUBTOTAL				\$102.34

Basic Charge: Res Water				\$8.82
Water 4.33	1809	1800	9	\$38.97
Sales Tax				\$0.00
WATER SUBTOTAL				\$47.79

METER READING DATES

PREVIOUS	8/30/2010
PRESENT	9/28/2010

USE LAST YEAR

ELECTRIC	1260
WATER	18

NO HISTORY AVAILABLE IF BLANK

BILLING DATE: September 30, 2010

ACCOUNT #

SERVICE ADDRESS:

Important Information for Customers Paying by

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. If you have any questions or concerns, please call us at (763) 972-0557.

CUSTOMER #

CURRENT CHARGES ARE DUE ON OR BEFORE 10/27/2010

PAY THIS AMOUNT \$ **\$166.81**

AFTER 10/27/2010

PAY THIS AMOUNT \$ **\$183.50**

AMOUNT ENCLOSED

CITY OF DELANO BILL 763-972-0550

City Fee On Electric \$0.00317	\$2.88
Sales Tax	\$0.20
Sewer (Average)	\$58.60
Storm Sewer Fee	\$5.00
Sales Tax	\$0.00

CITY SUBTOTAL \$66.68

PREVIOUS BALANCE **\$274.84**

PAYMENT RECEIVED THRU September 30, 2010 **(\$324.84)**

BALANCE FORWARD **(\$50.00)**

A remaining Balance forward subjects your account to disconnection. See the reverse side of this billing for information regarding outstanding balances.

CURRENT CHARGES **\$216.81**

A 10% PENALTY APPLIES IF CURRENT CHARGES ARE PAID AFTER 10/27/2010

TOTAL AMOUNT DUE **\$166.81**

Note: Parentheses reflect a credit amount

AMOUNT DUE AFTER 10% PENALTY IS APPLIED **\$183.50**

THANK YOU FOR YOUR PAYMENT

Customer Charge – Minimum fixed monthly charge for electric service.

Energy Charge – Fixed rate for all kilowatt hours used each month.

Power Cost Adjustment (PCA) – Variable rate for all kilowatt hours used each month – dependent on current costs to deliver power.

MN's Office of Energy Security mandates utilities to promote conservation. This component is collected to pay for electric conservation efforts and projects such as appliance rebates or lighting retrofit projects.

Current month's electric meter reading in kilowatts/hour (kWh).

Previous month's electric meter reading in kilowatts/hour (kWh).

Current month's electric usage calculated by subtracting the previous month's meter reading from the current month's meter reading. (in kWh)

THIS IS THE TOTAL OF YOUR ELECTRIC BILL

Customer Charge – Minimum fixed monthly charge for water service.

Water Usage Charge – Fixed rate for each 1,000 gallons of water used each month.

Current month's water meter reading in 1,000's of gallons.

Previous month's water meter reading in 1,000's of gallons.

Current month's water usage calculated by subtracting the previous month's meter reading from the current month's meter reading. (in 1,000's of gallons)

THIS IS THE TOTAL OF YOUR WATER BILL

Historical information – The meter reading days give you information as to how many days of service the bill is for. Last year's electric and water usage is the usage during the same month last year. It is provided to make it easier to compare to the current month's usage.

Amount that is due to be paid if payment is received after the due date. A 10% late fee on the current month's charges is added if payment is not received on or before the due date.

Customer # - When contacting DMU about you bill use this number to identify who you are.

Amount that is due to be paid if payment is received on or before the due date. The due date is always the 27th of each month for the current month's charges.

Amount that is due to be paid if payment is received after the due date. A 10% late fee on the current month's charges is added if payment is not received on or before the due date.

Customer is to write in the amount of their enclosed payment.

Bill is perforated at the dotted line to detach from bill and be used as a payment coupon to help ensure that DMU staff properly applies payment.

City of Delano Franchise fee based on electric usage for each month.

Sewer Charge - Customers are charged using one of two methods.

(Winter) – From November 1st to April 30th, the sewer usage is determined to be the same amount of water used during the month. Whatever water is dispensed from a household faucet goes down the drain to the sewer.

(Average) – May 1st to October 31st, the sewer usage is determined to be an AVERAGE of the last 6 months of water usage. This method of calculation is used because a lot of people water their lawns and/or gardens, they wash their cars, or fill their swimming pools. All of this water does not go down the drain into the sewer, thus people should not be charged for it. As a result, the average water usage of the winter months is used to determine sewer usage for the summer months as an approximation of the amount of water that does go down the drain into the sewer.

As of January 1st, 2010 the sewer fee is calculated as follows:
 \$8.00 customer charge
 \$10.12 for water usage from zero to one thousand gallons
 \$10.12 for each additional 1,000 gallons used

City of Delano fee for storm sewer infrastructure.

THIS IS THE TOTAL OF YOUR BILL FOR CITY SERVICES (Sewer, Storm Sewer, and Franchise Fee)

These three boxes are recap of charges, payments and credits (such as Appliance Rebates) applied to your account during the previous month.

THIS IS COMBINED TOTAL OF YOUR ELECTRIC, WATER AND CITY SERVICES BILL.

Amount that is due to be paid if payment is received on or before the due date. The due date is always the 27th of each month for the current month's charges.